AutoCAD®
Design Suite 2013

Questions and Answers

For the people who shape and create the world around us, AutoCAD®
Design Suite 2013 includes the most powerful AutoCAD® software ever, plus
tools to help you create, capture, connect, and showcase your designs with
maximum impact.

Autodesk®

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1. General Product Information

1.1   What is AutoCAD Design Suite 2013?

AutoCAD® Design Suite 2013 delivers the power of AutoCAD® 2013 software, plus tools to help you create, capture, connect, and showcase your designs with maximum impact. Create and sketch extraordinary designs with AutoCAD's industry-standard tools. Capture design information from almost any source and convert it into a DWG™ file. Connect to Autodesk® 360 cloud services for easy sharing, collaboration, and rendering—and showcase your design ideas with illustrations, renderings, 3D presentations, and 3D printing.

1.2   What are the benefits of AutoCAD Design Suite 2013?

Create. *Discover new possibilities*
- Create and sketch extraordinary designs with AutoCAD Design Suite software's industry-leading conceptual sketching and design tools.
- Explore your ideas in almost any shape imaginable, with powerful 3D modeling and sculpting tools.
- Drive your projects to completion with comprehensive documentation tools.

Capture. *Bring your world into AutoCAD*
- Digitize scanned drawings and plans with easy-to-use raster to vector conversion tools, that help you bring your legacy information into AutoCAD
- Turn photographs into 3D models, with easy-to-use photo modeling tools.
- Accelerate renovation & restoration projects by recreating the as-built environment, with powerful point cloud tools
- Translate third-party 3D file formats into DWG with model import and aggregation tools.

Connect. *Plug-in to the power of the Cloud*.
- Supercharge your design and collaboration processes with online file exchange and rendering services that directly connect AutoCAD to the Autodesk Cloud.
- Broadcast your designs to the world, with in-product social media publishing.
- Access and download apps to customize your AutoCAD experience.
- Publish directly from AutoCAD to enable web and mobile collaboration, and review.

Showcase. *Render them speechless*.
- Accelerate the feedback loop and avoid costly errors, by clearly communicating design intent to stakeholders and constituents.
- Explore form, fit, finish, and function variations of your AutoCAD designs, with gaming-inspired visualization tools.
- Impress your customers with interactive presentations and Hollywood-quality renderings, directly from your AutoCAD designs.
- Hold your designs in the palm of your hand by printing physical 3D models directly from AutoCAD.

1.3   What products are in AutoCAD Design Suite 2013?

AutoCAD Design Suite is available in three editions: Standard, Premium, and Ultimate.

Included Software Products	AutoCAD Design Suite Standard 2013	AutoCAD Design Suite Premium 2013	AutoCAD Design Suite Ultimate 2013
AutoCAD® 2013	√	√	√
AutoCAD® Raster Design 2013	√	√	√
Autodesk® SketchBook® Designer 2013	√	√	√

Autodesk® Showcase® 2013	√	√	√
Autodesk® Mudbox® 2013	√	√	√
Autodesk® Cloud Rendering	√	√	√
Autodesk® 3ds Max® Design 2013		√	√
Autodesk® Alias® Design 2013			√

1.4 When will AutoCAD Design Suite 2013 be available?
AutoCAD Design Suite 2013 is scheduled to ship in English on or after April 12, 2012.

1.5 I currently have Autodesk Design Suite 2012 What's new in AutoCAD Design Suite 2013?
All three editions of AutoCAD Design Suite 2013 software include AutoCAD® Raster Design 2013 software for converting scanned images to vector drawings. The Suite features the 2013 releases of each product, which deliver powerful new features and functionality—including capabilities that help streamline the workflow between the products in the Suite and make them easier to use. For example, new Design Suite workflows enable you to automate the creation of Autodesk® 3ds Max® Design 2013 and Autodesk® Showcase® 2013 scenes, directly from AutoCAD 2013 software. With Autodesk® 360 and AutoCAD software, you can now sync your AutoCAD files and settings to the cloud and access your latest files and profile settings from any computer, wherever you are. In addition, Autodesk Showcase 2013 software now supports the ability to publish interactive scenes on web and mobile devices.

1.6 Will upgrades be available from stand-alone products to AutoCAD Design Suite 2013?
Yes, upgrades are available from current and previous versions of AutoCAD, 3ds Max, 3ds Max Design, and Alias Design software to AutoCAD Design Suite 2013 software. Please contact your reseller for more details. Find a reseller near you.

1.7 Will upgrades be available from Autodesk Design Suite 2012 to AutoCAD Design Suite 2013?
Yes, upgrades from Autodesk® Design Suite 2012 to AutoCAD Design Suite 2013 follow the Autodesk simplified upgrade pricing model.

1.8 How do I know which Design Suite edition is right for me?
AutoCAD Design Suite enables you to do more with AutoCAD software. And it's all powered by DWG technology. If you are an AutoCAD user, consider one of the following AutoCAD Design Suite 2013 editions:

Standard Edition
- Create and sketch extraordinary designs with AutoCAD 2013 software's innovative tools.
- Capture design information from almost any source, and transform it into DWG technology.
- Connect to the Autodesk 360 cloud services for easier sharing, collaboration, and rendering.
- Showcase design ideas with illustrations, renderings, 3D presentations, and 3D printing.

Premium Edition
- Includes **3ds Max Design 2013 software**, for producing cinematic-quality renderings from your AutoCAD files.

Ultimate Edition
- Includes **Alias Design 2013 software**, for creating quality class-A surfaces.

1.9   What is the cost of AutoCAD Design Suite and how do I buy?
All three editions of AutoCAD Design Suite 2013 are available through Autodesk Authorized Resellers, who are certified to provide a high level of customer service, including product training, implementation services, and support.
The three editions are also available through the Autodesk online store.
Learn more about how to buy.

2. Technology

2.1   What are the key capabilities of AutoCAD Design Suite 2013?
- Speed documentation, share ideas, and explore 3D concepts with the powerful design and documentation tools in **AutoCAD 2013**.
- Convert paper documents and raster images to AutoCAD files with **Raster Design 2013 software**.
- Sketch design concepts and produce high-quality illustrations with **SketchBook Designer 2013 software**.
- Transform AutoCAD designs into 3D presentations you can share on the web more easily with **Showcase 2013 software**.
- Sculpt and paint 3D design concepts with precision detail with **Mudbox 2013 software**.
- Create cinematic-quality renderings from your AutoCAD files with **3ds Max Design 2013 software.***
- Quickly generate multiple rendering variations of your AutoCAD models with **Cloud Rendering**.
- Create production-quality class-A surfaces with **Alias Design 2013 software**.**

2.2   What web-based features, products, and services are available for AutoCAD Design Suite 2013?
Autodesk 360 is a cloud computing platform for delivering products and services to customers. With Autodesk 360, customers gain a workflow advantage by connecting products on the desktop to secure and virtually infinite computing power in the cloud, helping them rapidly design, visualize, simulate, and share their ideas anywhere, anytime, and from any device. Customers with AutoCAD Design Suite on subscription have access to more cloud computing capacity than they would with individual products alone.

2.3   What are the system requirements for AutoCAD Design Suite?
For a complete list of system requirements for AutoCAD Design Suite, please refer to the Suites System Requirements page.

2.4   Is AutoCAD Design Suite supported on Windows® 7?
Yes, please see the system requirements above.

* 3ds Max Design is included with the Premium Edition
** Alias Design is included with the Ultimate Edition

3. Installation, Configuration, and Licensing

3.1   Is AutoCAD Design Suite available as a stand-alone and network license?
Yes, AutoCAD Design Suite is available for both stand-alone and network licensing. Licensing is handled through standard Autodesk licensing processes using Autodesk Licensing Manager (ADLM). Customers who purchase multiple network licenses for suites that have common products and are only able to access a subset of prior version copies can get their full prior version entitlement by contacting their reseller or registering online to have the licenses reissued.

3.2   Do all products in AutoCAD Design Suite need to be used on the same workstation?
Yes, the software applications within an AutoCAD Design Suite license can only be installed on a single computer. They cannot be split across multiple workstations.

3.3   How do I activate my software?
Through the activation and registration interface, you can activate your product 24 hours a day, seven days a week, over the Internet or via email. Either option takes only a few steps to complete and requires your product serial number and registration information.

3.4   What if I have more than one computer? Can I use my software on multiple machines?
Autodesk recognizes that some users may need to operate the software when they are away from their usual work location. To accommodate this need, the product activation technology allows an employee to install the software on a second computer owned by the employee's company, provided it is for use away from the employee's usual work location, the software is used only by that employee and no other, and only one of the two copies of the software is ever in use at any one time. Consult the Autodesk Software License Agreement for details about using the software on a second computer.

3.5   Where can I find more information about software activation?
More information on product activation can be found on the Autodesk Licensing page.

4. Compatibility and Interoperability

4.1   How do the products within AutoCAD Design Suite work together?
The products in AutoCAD Design Suite can be used together in collaborative workflows throughout the design process—from conceptualization to final visualization. AutoCAD Raster Design 2013, SketchBook Designer 2013, Showcase 2013, and 3ds Max Design 2013 can all be accessed directly from within AutoCAD 2013. New Design Suite workflows make it easier than ever before to send AutoCAD designs directly to Showcase and 3ds Max Design, and DWG technology makes it easier to move data between applications and helps prevent time spent on rework.

4.2   What is Autodesk 360?
Autodesk 360 is a cloud-computing platform for delivering web-based products and services to AutoCAD Design Suite customers. With Autodesk 360, customers can connect their workflows with products on the desktop to secure and ubiquitous computing in the cloud, helping them rapidly design, visualize, simulate, optimize, and share their ideas. Customers using AutoCAD Design Suite have access to broader cloud-based capabilities and capacity than they would with individual products alone.

- Autodesk 360 helps customers to work wherever their jobs take them by connecting software on the desktop to services in the cloud and mobile devices for design, analysis, and optimization.
- Cloud computing connects extended team members with each other more effectively and efficiently, fostering better collaboration.

With Autodesk Subscription, AutoCAD Design Suite customers have access to more cloud computing capabilities and capacity.

5. Training and Support

5.1   How do I obtain technical support?
Direct technical support is available from both Autodesk and Autodesk Authorized Resellers. Furthermore, Autodesk Subscription is comprehensive software, support, and training package that helps simplify your technology upgrades and boost your design productivity. Purchase of Autodesk Subscription includes web support from Autodesk technical experts for all your installation, configuration, and troubleshooting questions. To learn more about Autodesk Subscription, go online or contact your Autodesk Account Executive or your Autodesk Authorized Reseller.

5.2   Is technical support available through Autodesk Subscription?
When you enroll your AutoCAD Design Suite 2013 software licenses in Autodesk Subscription, you are entitled to direct technical support via the web. Your Autodesk distributor, Autodesk Authorized Reseller, or Autodesk retailer can provide you with Autodesk Subscription enrollment information and program and pricing details for your location.

5.3   How do I get training and learn more about AutoCAD Design Suite 2013?
There are multiple ways to get additional information and training on AutoCAD Design Suite 2013:
- Go online for more product information, workflow demonstration videos, customer stories, and trial downloads.
- Go to the Autodesk Services and Support page on Autodesk.com for more information regarding training tools and resources, as well as to find an Autodesk Authorized Training Center (ATC®) near you.
- Connect with your peers and Autodesk on our community page to learn, exchange, and contribute ideas that will help you work more productively.
- Check out product overview and demonstration videos on the YouTube AutoCAD Exchange channel:
- Watch videos, engage in discussions, and learn tips & tricks on http://wikihelp.autodesk.com, a site focused on collaborative learning for Autodesk users.
- Contact an Autodesk Authorized Reseller.

5.4   Can I try AutoCAD Design Suite before I buy it?
Yes, fully functioning 30-day free*** trials are available for all three AutoCAD Design Suite editions. Simply download them.

***Free products are subject to the terms and conditions of the end-user license and services agreement that accompanies the software.

6. Subscription

6.1   Is subscription available for purchase with AutoCAD Design Suite 2013?
Yes, Autodesk Subscription and Autodesk Subscription with Gold Support are available for purchase with all editions of AutoCAD Design Suite 2013.

6.2   What benefits does Subscription offer?
Autodesk Subscription gives AutoCAD Design Suite 2013 customers a workflow advantage with more cloud computing capabilities and capacity for Autodesk 360 cloud services, upgrades to the latest software releases and workflows, online technical support, and flexible licensing privileges.

- The Latest Software Releases and Suites Workflows
  AutoCAD Design Suite 2013 customers receive the latest software product releases included with their Suite, which may feature valuable new workflow functionality unique to suites. This helps ensure customers always have access to the most up-to-date toolset that gives them the competitive edge they need to respond to changing business requirements.

- More Cloud Computing Capabilities and Capacity
  AutoCAD Design Suite 2013 customers on Subscription have greater cloud computing capabilities and more storage capacity with Autodesk 360. As a result, they can better connect their workflows by viewing and sharing more design files on the web or mobile devices, simulating and visualizing more design options, and improving project results with web-based collaboration.

- Online Technical Support
  Online technical support helps Subscription customers to more quickly resolve issues and get back to work. Subscription customers also have the option to purchase higher levels of Autodesk technical support if needed.

- Flexible Licensing Privileges
  Subscription customers have flexible licensing privileges that enable them to use previous and current versions of their software, install the software on both home and office computers, and use it at multiple locations.

6.3 What is the benefit of Gold support?

Gold support offers all standard Autodesk Subscription benefits, plus the following:

- Phone support for up to four authorized callers
- More aggressive initial response target
- API support

6.4 How can I access my Subscription benefits?

Simply log in to the Subscription Center to begin accessing your Subscription benefits.